

ZTE Imperial™ MAX



Quick Start Guide

U.S. Cellular® Customer Service 1-888-944-9400

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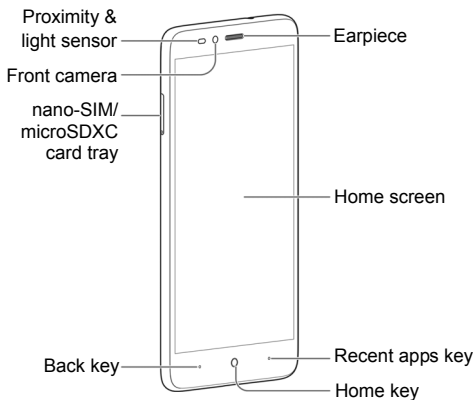
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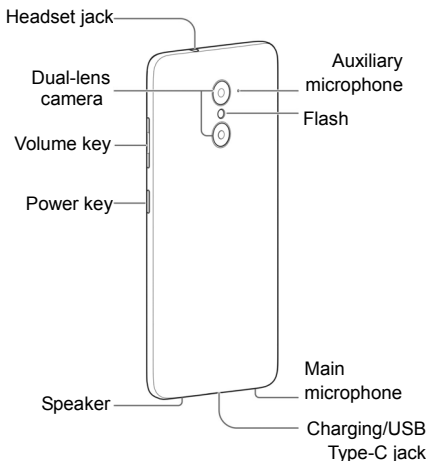
Contents

Getting to Know Your Phone	7
Installing the nano-SIM Card and microSDXC Card	9
Charging the Battery	11
Powering On/Off Your Phone	12
Setting Up for the First Time	12
Running Applications	13
Getting to Know the Home Screen.....	14
<i>Adding Shortcuts or Widgets</i>	15
<i>Moving Shortcuts or Widgets</i>	15
<i>Removing Shortcuts or Widgets</i>	15
<i>Applying New Wallpapers</i>	15
Checking the Phone Status.....	16
Managing Notifications.....	17
Adjusting Volumes	18
Setting a Screen Lock.....	18
Making a Call	19
Adding Contacts.....	19
<i>Creating a New Contact</i>	19
<i>Importing Contacts in Batches</i>	20
Sending a Message	20
Setting Up Email Accounts.....	21
<i>Setting Up Gmail™</i>	21
<i>Setting Up Email</i>	23
<i>Setting Up an Exchange ActiveSync Account</i>	24

Connecting to a Wi-Fi® Network	25
Connecting With a Bluetooth Headset.....	25
Installing Apps From the Google Play Store	26
Capturing a Photo.....	27
Recording a Video	29
Playing Music	30
Connecting to PC	31
Browsing the Internet.....	32
<i>Opening a Web Page</i>	32
<i>Customizing the Browsers</i>	33
Extending Battery Life	33

Getting to Know Your Phone





WARNING!

This device comes with integrated battery. Do not open the back cover. It may cause unexpected damage to your phone.

Power key

- Press and hold to turn on or off airplane mode, power off or restart the phone.
- Press to turn off or on the screen display.

Home key

- Touch to return to the home screen.
- Touch and hold to open Google Search.

Back key

Touch to go to the previous screen.

Recent apps key

Touch to see recently used applications.

Volume key

Press or hold either end of the key to turn the volume up or down.



NOTE:

The positions of the **Recent apps** key and the **Back** key are interchangeable through **Settings > Navigation key**.

Installing the nano-SIM Card and microSDXC Card

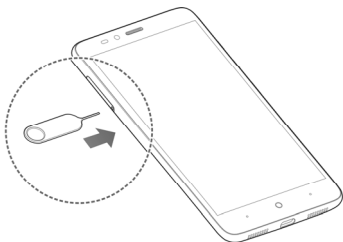
The nano-SIM card, and the microSDXC card can be installed or removed while the phone is turned on. You need to unmount the microSDXC card before removing it.

If you experience any issues with your phone, contact customer service at 1-888-944-9400 or visit your nearest U.S. Cellular[®] retail location.

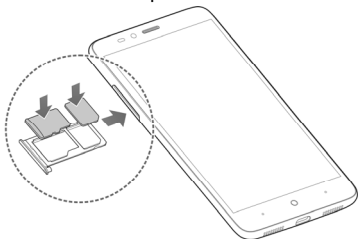
WARNING!

To avoid damage to the phone, do not use any non-standard nano-SIM card cut from a card. You can get a standard nano-SIM card from your service provider.

1. Insert the tip of the tray eject tool into the hole on the card tray.



2. Pull out the card tray and place the nano-SIM card (right) / microSDXC card (left) facing down on the tray. Gently slide the card tray in until it clicks into place.



Charging the Battery

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

WARNING!

Use only ZTE-approved chargers and cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

1. Connect the adapter to the charging/USB Type-C jack.



2. Connect the charger to a standard AC power outlet. If the phone is on, you'll see a charging icon, such as  or  , appear in the status bar.

3. Disconnect the charger when the battery is fully charged.



NOTE:

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.

Powering On/Off Your Phone

Make sure the battery is charged before powering on.

- Press and hold the **Power** key to turn on your phone.
- To turn it off, press and hold the **Power** key to open the options menu. Then touch **Power off**.

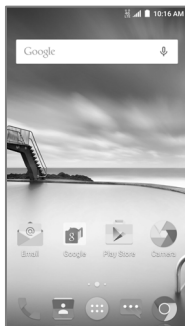
Setting Up for the First Time

When you first power on your phone after you purchase it or reset it to factory settings, you need to do some settings before using it.

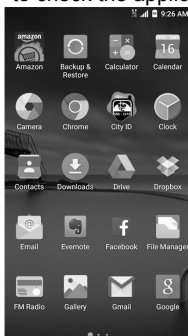
1. Touch the language field to select the language.
2. Touch  .
3. Follow the prompts to **Select Wi-Fi**, type your **Name**, set screen lock to protect your phone, and check **Google services**.

Running Applications

1. Touch the **Home** key if the current screen is not the home screen.



2. Touch  to check the applications.



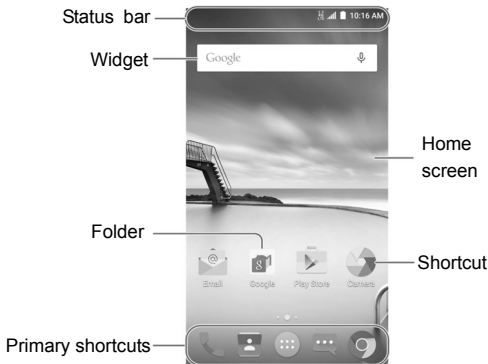
3. To run an application on your phone, slide left or right on the screen to find the application you needed, and then touch the application icon.

Getting to Know the Home Screen

The home screen is the starting point for your phone's applications, functions, and menus. You can customize your home screen by adding shortcuts, folders, widgets, and more.

NOTE:

Your home screen extends beyond the initial screen, providing more space for shortcuts, widgets, and folders. Simply swipe left or right to see the extended home screens.



Adding Shortcuts or Widgets

1. Touch the **Home** key > .
- or -
To add widgets, touch and hold an empty area of the home screen and select **Widgets**.
2. Slide left or right to browse the available applications or widgets.
3. Touch and hold a widget or an application icon and drag it to a home screen panel. If necessary, drag the shortcut to the left or right to select other home screen panels.

Moving Shortcuts or Widgets

1. Touch and hold a shortcut or widget on the home screen.
2. Drag it to the place you need.

Removing Shortcuts or Widgets

1. Touch and hold a shortcut or widget on the home screen.
2. Drag it to  (Delete) to remove it.

NOTE:

When there are more than three home screen panels, empty panels are automatically deleted.

Applying New Wallpapers

You can set the wallpaper for the home screen and lock screen.

1. Touch and hold an empty place on the home screen and then touch **Wallpapers**.
2. Slide left or right on the wallpaper panel to select a wallpaper, or touch **GALLERY** or **LIVE WALL PAPER** to choose the image or animation you want to use as the wallpaper. Some cropping may be needed for **picture** and **photo** images.



NOTE:

In addition, you can touch the **Home** key >  > **Settings** > **Display** > **Wallpaper** to pick an image from **Gallery**, **Photos** or **Wallpapers**, or an animation from **Live Wallpapers**.

Checking the Phone Status

The status bar at the top of the screen displays phone and service status with various icons on the right side. Below are some of the icons and their meanings.

	3G connected		No signal
	4G LTE connected		Signal strength
	Silent mode		Airplane mode
	Vibration mode		Bluetooth on
	Priority mode		Connected to a Wi-Fi® network
	Battery low		Wi-Fi in use

	Battery full		Speaker on
	Battery charging		Phone microphone off
	Alarm set		GPS on

Managing Notifications

The status bar at the top of the screen provides notification alerts with different icons on the left side. Below are some of the icons and their meanings.

The notifications depend on the apps installed and you can touch and drag the status bar down to see more information.

	New SMS		Upcoming event
	New MMS		New Wi-Fi network detected
	New message(s) from the Email app		Downloading data
	New message(s) from the Gmail app		Sending data
	Missed call		Updates available
	Call in progress		USB connected

 / 	Song playing		Wired headset connected
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Adjusting Volumes

1. Touch the **Home** key >  > **Settings** > **Sound & notifications**.
2. Drag the sliders below **Media volume**, **Alarm volume**, **Ring volume**, and **Notification volume** to adjust the volume for each type of audio.

NOTE:

You can adjust the volume levels any time by pressing the **Volume up** key or **Volume down** key. Then touch  and drag a volume slider.

Setting a Screen Lock

You can protect your phone by creating a screen lock. When enabled, you need to touch and hold the screen, draw a pattern, or enter a numeric PIN or password to unlock the phone's screen and keys.

1. Touch the **Home** key >  > **Settings** > **Security** > **Screen lock**.
2. Touch **None**, **Long press**, **Pattern**, **PIN** or **Password**.
 - ▶ Touch **None** to disable the screen lock feature.
 - ▶ Touch **Long press** to enable unlock with a

'touch and hold' gesture. You can unlock the screen by touching and holding on the blank area of the screen.

- ▶ Touch **Pattern** to create a pattern that you must draw to unlock the screen.
- ▶ Touch **PIN** or **Password** to set a numeric PIN or a password you must enter to unlock your screen.

Making a Call

1. Touch the **Home** key > .
2. Touch  and enter the phone number or the contact name with the dialpad. The phone will display matching information from your contact list.
3. Touch the matching contact to call the contact or touch  to call the number.

Adding Contacts

Creating a New Contact

1. Touch the **Home** key >  and touch the **CONTACTS** tab.
2. Touch  to add a new contact.
3. If you have multiple accounts associated with your phone, touch the field above **Name** and select an account.
4. Enter the contact name, phone numbers,

email addresses, and other information.

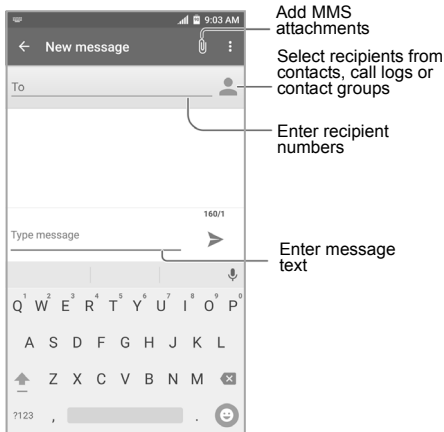
5. Touch  to save the contact.

Importing Contacts in Batches

1. Touch the **Home** key > .
2. Touch  > **Import/Export** > **Import from storage**.
3. Select an account in which to save the contacts.
4. If prompted, choose to import one, multiple, or all vCard files.
5. If prompted, touch **OK**.

Sending a Message

1. Touch the **Home** key >  > .
2. Enter the recipient(s) and message text. If you want to send a multimedia message, touch  to add attachments.
3. Touch  or  > **Send**.



Setting Up Email Accounts

Setting Up Gmail™

You can use the Gmail app to add your Gmail accounts and other personal email accounts like Yahoo, Hotmail and AOL Mail.

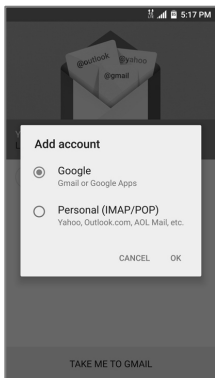
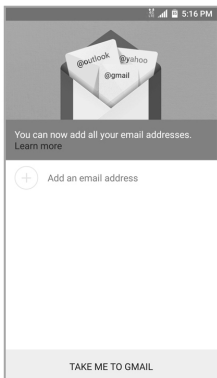
1. Touch the **Home** key >  > **Gmail**.



NOTE:

If another Gmail account is already set up, touch the **Home** key >  >  > **Accounts** and select **Google**, **Personal (IMAP)**, or **Personal (POP3)**.

2. Touch **Learn more** to read or skip the instructions for the first time use, and then touch **Add an email address**.
3. Select **Google** or **Personal (IMAP/POP)** and touch **OK**.
4. For Gmail account, touch **Enter your email** to sign in to your existing Google Account, or touch **Or create a new account** to create one; for other email accounts, enter the email address and password.
5. Follow the instructions on the screen to set up the account.



Setting Up Email

You can use the Email app to add email accounts including Microsoft Exchange ActiveSync, Gmail, Hotmail, Yahoo, etc.

1. Touch the **Home** key >  > **Email**.
2. Select an email server and enter the email address and password.



NOTE:

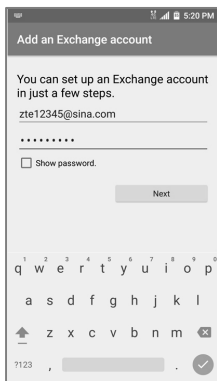
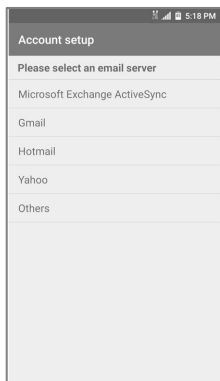
If another email account is already set up, touch the **Home** key >  > **Settings** > **Accounts** and select **Email** or **Corporate**.

3. Touch **Next** and follow the onscreen instructions.



NOTE:

Contact your IT administrator to help set up your corporate Microsoft Exchange ActiveSync® account.



Setting Up an Exchange ActiveSync Account

1. Touch the **Home** key >  > **Settings** > **Accounts** > **Add account** > **Corporate**.
2. Enter the email address and password.
3. Touch **Next**.
4. If necessary, edit **Domain\Username**, **Password**, and **Server** information. Then touch **Next**.
5. Configure the settings on the screen, such as **Days to sync email**, and then touch **Next**.
6. Identify your new account with a unique name and then touch **Next**.

Contact your server administrator for more help.

Connecting to a Wi-Fi® Network

1. Touch the **Home** key >  >  > **Wi-Fi**.
2. Touch the **Wi-Fi** switch if **Wi-Fi** is off. Your phone automatically searches for Wi-Fi networks in range and displays their names and security settings. It also connects to previously linked networks when they are in range.
3. Touch a network name to connect to it.
4. If the network is secured, enter a password or other credentials (ask your network administrator for details) and touch **CONNECT**.

Connecting With a Bluetooth Headset

1. Turn on the Bluetooth headset and switch it to pairing mode. Refer to the headset's user guide for more information.
2. Touch the **Home** key >  >  > **Bluetooth**.
3. Touch the **Bluetooth** switch if it is off. When **Bluetooth** is on, the  icon appears in the status bar.



NOTE:

Your phone automatically scans for and displays the IDs of all available Bluetooth devices in range. You could touch  > **Refresh** if you want to scan again.

4. Touch the ID of the headset, or any other device you want to pair with your phone. Enter a passcode if prompted.
5. If necessary, touch the ID of the paired headset to connect with it.



NOTE:

Touch the ID again and then touch **OK** to end the connection.

Installing Apps From the Google Play Store

Before you begin, make sure that you have signed in to your Google Account.



NOTE:

The content you can access in the Play Store depends on your region and your service provider.

1. Touch the **Home** key >  > **Play Store**.
The first time you launch **Play Store**, accept the Google Play Terms of Service.
2. Find the apps you need either by category or by touching .

3. Touch the app to see detailed description.
4. Touch **INSTALL** (free apps) or the price (paid apps). If the app is not free, you need to sign in to your Google Wallet™ account and select a payment method.



CAUTION:

Once installed, some apps can access many functions or a significant amount of your personal data. The Play Store will show you what the app can access. Touch **ACCEPT** to proceed.

5. Wait for the app to be downloaded and installed automatically. Payment needs to be authorized before paid apps start downloading.

The app is successfully installed when the  icon appears in the status bar. You can find the new app after touching the **Home** key > .

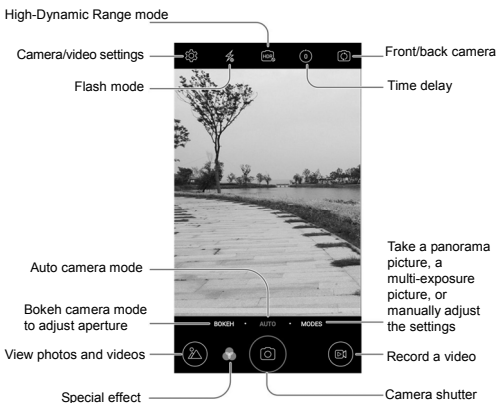
Capturing a Photo

1. Touch the **Home** key >  > .
2. Aim the camera at the subject and make any necessary adjustment. Auto camera mode is used by default.



NOTE:

You can pinch or spread on the screen to zoom in or zoom out before taking pictures.



WARNING!

Keep a safe distance when using the flash. Do not point the flash toward people or animals' eyes.

3. Touch the area where you want the camera to focus, or leave the camera to autofocus on the center of the image.



NOTE:

In Auto camera mode, when you touch the screen to focus, the exposure bar  appears beside the focus point. You can drag  up or down to adjust the exposure.

4. Lightly touch . The **Volume up** key or **Volume down** key can also be used to take a photo when the Camera app is launched.



NOTE:

When you use the front camera, you can also touch  or  to adjust beauty face or smile detection setting.

Recording a Video

1. Touch the **Home** key >  > .
2. Aim the camera at the subject. You can touch any area on the screen that you want the camcorder to focus on before and during recording.



NOTE:

You can spread or pinch on the screen to zoom in or out before and during recording.

3. Touch  to start recording and touch  to stop.



NOTE:

While the recording is in progress, you can touch  to save the frame as a separate photo.

Playing Music

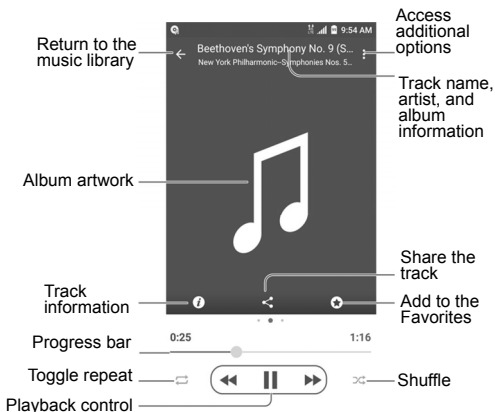
1. Touch the **Home** key >  > .
2. Touch **All Songs** and find the song you want to play.

-or-

Touch an icon to view your music library organized by **All Songs**, **Artists**, **Playlists**, **Albums**, **Folders**, or **Favorites** that you have added as favorites.

You can also slide up and down to browse the songs under the **RECENT PLAY** bar.

3. Touch the song to play it. Touch the bar at the bottom to open the playback screen.



NOTE:

Swipe left or right in the Album artwork and lyrics area to see the whole lyrics or the current playlist.

Connecting to PC

You can connect your phone to a computer with a USB cable and transfer music, pictures, and other files in either direction. Your phone stores these files in the phone storage or on a removable microSDXC card.

1. Connect your phone to the PC with a USB cable.

2. Open the notification panel and touch .
3. Choose one of the following options:
 - ▶ **Charge only:** Charge your phone via USB.
 - ▶ **Install driver:** Install the driver needed for connecting your phone to your PC.
 - ▶ **Media device (MTP):** Transfer media files on Windows® or Mac®.



NOTE:

For Windows XP, please install the drivers and Media Player 11 (or later version) when you use Media device (MTP) for the first time.

- ▶ **Camera (PTP):** Transfer photos using camera software.

To disconnect the device from the computer, simply unplug the USB cable when you're finished.



NOTE:

To make your phone connect to the computer automatically using the selected connection type, check **Don't ask me again**.

Browsing the Internet

Opening a Web Page

Touch the **Home** key >  or use other web browsers to view web pages or search for information on the Internet.

The browser also opens when you touch a web link - for example, in an email or a text message.

1. Touch the address field at the top and enter the URL of the web page or the words you want to search for.



NOTE:

You can touch the microphone icon  to search by voice.

2. Touch  on the keyboard to open the web page.

Customizing the Browsers

Open the Browser or the Chrome app and touch  > **Settings** to customize the settings for each browser.

With the customizing options, you can manage privacy-related settings such as passwords saving, browsing data (history) and cookies, accessibility options such as text scaling and forced zooming, bandwidth-related settings and more.

Extending Battery Life

There are several things you can do to make your battery last longer.

- Turn on Wi-Fi[®], Bluetooth, GPS, mobile data, auto-sync only when you need to.
- Lower the screen brightness.
- Use Bluetooth tethering or USB tethering (when you have a cable) instead of mobile

hotspot to share your phone's data service.

- Touch the **Home** key >  > **Task Manager** and close the apps you do not need but still run in the background.
- Touch the **Home** key >  > **Settings** > **Sound & notifications** > **Other sounds** and uncheck **Vibrate on touch**.

